

# *OneView Dashboard*

## *The Green Boxes*

- How things are organized on the dashboard
- How to get from a box to the problem

## Dashboard

The dashboard gives you a live overview

All the boxes are green = response time and availability are fine



Logout Dashboard Domain Report Source Report Activity List Detailed List SLA Reports Administration System

### 1-VIEW Dashboard

Time: 2014-09-03 11:10:26 Live History Summary

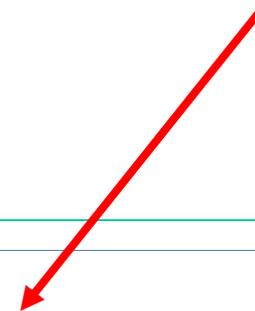
Produktion ▼

<p>Virk</p> <p>NEMLOG-IN Robot</p> <p>Virk Robot</p> <p>Virk Front</p> <p>Myndigheder</p> <p>virksomhed Erduoppe</p>	<p>ErDuOppe Tests</p> <p>ER2 Start Virksomhed</p> <p>ER2 /Endre Virksomhed</p> <p>Switchboard</p> <p>Communication Manager</p> <p>ErDuOppe - Servere</p>	<p>Prodsys</p> <p>Prodsys Robot</p> <p>Prodsys Front</p> <p>Prodsys Backend</p> <p>Prodsys DB Servere</p> <p>Prodsys Servere</p>	<p>CVR.dk</p> <p>CVR.dk Robot</p> <p>CVR.dk Sogning</p> <p>CVR.dk Login</p> <p>CVR.dk Front</p> <p>CVR P2</p> <p>CVR.dk Servers</p>	<p>RUT</p> <p>RUT Front</p> <p>RUT Login</p> <p>RUT Servers</p> <p>RUT ErDuOppe</p>	<p>DIA</p> <p>ATP - Start via DIA</p> <p>Arbejdssulykke - Start via DIA</p> <p>Feriekonto - Start via DIA</p> <p>Selskabsblanketten - Start via DIA</p>	<p>Branchekodevælger</p> <p>Branchekode Robot</p> <p>Branchekode Sogning</p> <p>Branchekode Front</p>
<p>Regnskab 2.0</p> <p>Regnskab 2.0 Robot</p> <p>Regnskab 2.0 - Front</p> <p>Regnskab 20 ErDuOppe Sys-1</p> <p>Regnskab 20 ErDuOppe Sys-2</p> <p>Regnskab 20 Servere</p>	<p>Næringsbasen</p> <p>Næringsbasen Robot</p> <p>Næringsbasen Front</p> <p>Provesystem Robot</p> <p>Næringsbasen Provesystem</p> <p>CVR P2</p> <p>Næringsbasen DB Server</p> <p>Næringsbasen Servere</p>	<p>SOS/E-Reg</p> <p>SOS/E-Reg Robot</p> <p>SOS/E-Reg Services</p> <p>SOS Alternativ</p> <p>SOS/E-Reg Front</p> <p>SOS/E-Reg Back</p> <p>WR E-Reg (MQ)</p> <p>SOS DB Servere</p> <p>SOS/E-Reg Servere</p>	<p>WebReg</p> <p>WebReg Front</p> <p>Webreg Proxy Front</p> <p>Webreg - Offentlige selskaber</p> <p>WR DigitalSignatur</p> <p>WR Status</p> <p>WR /Endring</p> <p>WR Stiftelse</p> <p>WR Service</p>	<p>ESDH-Documentum</p> <p>ESDH1 Robot</p> <p>ESDH Front</p> <p>ESDH Webtop - Robot</p> <p>ESDH Services</p> <p>ESDH Webserver</p> <p>ESDH1 DB Server</p> <p>ESDH Front Servere</p> <p>ESDH Backend Servere</p>	<p>CPR.dk</p> <p>CPR Front</p> <p>CPR - Servere</p>	<p>Startvaekst</p> <p>Startvaekst Front</p>
<p>P-enhedsløsningen</p> <p>P-enhedsløsningen Robot</p> <p>P-enhedsløsningen Front</p> <p>P-enhedsløsningen Servere</p>	<p>VR-editor</p> <p>VR-editor - Robot</p>	<p>HVL-reg (Hvidvask)</p> <p>Hvidvask - Robot</p> <p>HVL-reg (Hvidvask) - Front</p> <p>Hvidvask servere</p>	<p>MobilReg</p> <p>MobilReg - Front</p> <p>MobilReg - Sag</p> <p>MobilReg - Servere</p>	<p>CVR Online 3.0</p> <p>CVR Online 3.0 Sag</p> <p>CVR Online 3.0 Front</p> <p>CVR Online 3.0 Servere</p>	<p>Betalingsbilledet/sagsbehandlermodul</p> <p>Betalingsbilledet Robot</p> <p>Betalingsbilledet Front</p>	<p>ESDH-Public 360</p> <p>Public360 Servere</p>
<p>Enhedsregistreringen (ER2)</p> <p>START frivillig forening - Robot</p> <p>/Endre Virksomhed (ER2) - Robot</p>	<p>Service Attester</p> <p>Service Attester - Robot</p> <p>Service Attester - Front</p>	<p>Revireg</p> <p>Revireg - Robot</p> <p>Revireg Front</p>	<p>Start virksomhed</p> <p>Start virksomhed (Webreg) - servere</p>	<p>CRM</p> <p>CRM Kontaktformular Robot</p> <p>CRM Login</p>	<p>REMA</p> <p>REMA Robot</p> <p>REMA Front</p>	<p>Erhvervsstyrelsen.dk</p> <p>Erhvervsstyrelsen Front</p> <p>Regnskab 2.0 link</p>

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On a shelf you have one or more collections

Shelf



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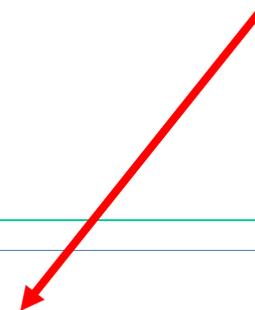
Produktion ▼

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<ul style="list-style-type: none"> <li>P-enhedsløsningen</li> <li>P-enhedsløsningen Robot</li> <li>P-enhedsløsningen Front</li> <li>P-enhedsløsningen Servere</li> </ul>	<ul style="list-style-type: none"> <li>VR-editor</li> <li>VR-editor - Robot</li> </ul>	<ul style="list-style-type: none"> <li>HVL-reg (Hvidvask)</li> <li>Hvidvask - Robot</li> <li>HVL-reg (Hvidvask) - Front</li> <li>Hvidvask servere</li> </ul>	<ul style="list-style-type: none"> <li>MobilReg</li> <li>MobilReg - Front</li> <li>MobilReg - Sag</li> <li>MobilReg - Servere</li> </ul>	<ul style="list-style-type: none"> <li>CVR Online 3.0</li> <li>CVR Online 3.0 Sag</li> <li>CVR Online 3.0 Front</li> <li>CVR Online 3.0 Servere</li> </ul>	<ul style="list-style-type: none"> <li>Betalingsbilledet/sagsbehandlermodul</li> <li>Betalingsbilledet Robot</li> <li>Betalingsbilledet Front</li> </ul>	<ul style="list-style-type: none"> <li>ESDH-Public 360</li> <li>Public360 Servere</li> </ul>
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This is a collection

In a collection you have systems

Collection



Logout Dashboard Domain Report Source Report Activity List Detailed List SLA Reports Administration System

## 1·VIEW Dashboard

Time: 2014-09-03 11:10:26 [Live](#) [History](#) [Summary](#)

Produktion ▾

<p>Virk</p> <p>NEMLOG-IN Robot</p> <p>Virk Robot</p> <p>Virk Front</p> <p>Myndigheder</p> <p>virksomhed Erduoppe</p>	<p>ErDuOppe Tests</p> <p>ER2 Start Virksomhed</p> <p>ER2 /Endre Virksomhed</p> <p>Switchboard</p> <p>Communication Manager</p> <p>ErDuOppe - Servere</p>	<p>Prodsys</p> <p>Prodsys Robot</p> <p>Prodsys Front</p> <p>Prodsys Backend</p> <p>Prodsys DB Servere</p> <p>Prodsys Servere</p>	<p>CVR.dk</p> <p>CVR.dk Robot</p> <p>CVR.dk Sogning</p> <p>CVR.dk Login</p> <p>CVR.dk Front</p> <p>CVR P2</p> <p>CVR.dk Servers</p>	<p>RUT</p> <p>RUT Front</p> <p>RUT Login</p> <p>RUT Servers</p> <p>RUT ErDuOppe</p>	<p>DIA</p> <p>ATP - Start via DIA</p> <p>Arbejdssulykke - Start via DIA</p> <p>Feriekonto - Start via DIA</p> <p>Selskabsblanketten - Start via DIA</p>	<p>Branchekodevælger</p> <p>Branchekode Robot</p> <p>Branchekode Sogning</p> <p>Branchekode Front</p>
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This is a system

In a system you have "systems in systems" and/or domains

System

The screenshot shows the 1-VIEW Dashboard interface. At the top, there are navigation tabs: Logout, Dashboard, Domain Report, Source Report, Activity List, Detailed List, SLA Reports, Administration, and System. The main title is "1-VIEW Dashboard" with sub-headers "Live", "History", and "Summary". A dropdown menu is set to "Produktion".

The dashboard displays a grid of system components organized into groups:

- Virk**: NEMLOG-IN Robot, Virk Robot, Virk Front, Myndigheder, virk sag Erduoppe
- ErDuOppe Tests**: ER2 Start Virksomhed, ER2 /Endre Virksomhed, Switchboard, Communication Manager, ErDuOppe - Servere
- Prodsys**: Prodsys Robot, Prodsys Front, Prodsys Backend, Prodsys DB Servere, Prodsys Servere
- CVR.dk**: CVR.dk Robot, CVR.dk Sogning, CVR.dk Login, CVR.dk Front, CVR P2, CVR.dk Servers
- RUT**: RUT Front, RUT Login, **RUT Servers** (highlighted with a red box), RUT ErDuOppe
- DIA**: ATP - Start via DIA, Arbejdssulykke - Start via DIA, Feriekonto - Start via DIA, Selskabsblanketten - Start via DIA
- Branchekodevaelger**: Branchekode Robot, Branchekode Sogning, Branchekode Front
- Regnskab 2.0**: Regnskab 2.0 Robot, Regnskab 2.0 - Front, Regnskab 20 ErDuOppe Sys-1, Regnskab 20 ErDuOppe Sys-2, Regnskab 20 Servere
- Næringsbasen**: Næringsbasen Robot, Næringsbasen Front, Provesystem Robot, Næringsbasen Provesystem, CVR P2, Næringsbasen DB Server, Næringsbasen Servere
- SØS/E-Reg**: SØS/E-Reg Robot, SØS/E-Reg Services, SØS Alternativ, SØS/E-Reg Front, SØS/E-Reg Back, WR E-Reg (MQ), SØS DB Servere, SØS/E-Reg Servere
- WebReg**: WebReg Front, Webreg Proxy Front, Webreg - Offentlige selskaber, WR DigitalSignatur, WR Status, WR /Endring, WR Stiftelse, WR Service
- ESDH-Documentum**: ESDH1 Robot, ESDH Front, ESDH Webtop - Robot, ESDH Services, ESDH Webserver, ESDH1 DB Server, ESDH Front Servere, ESDH Backend Servere
- CPR.dk**: CPR Front, CPR - Servere
- Startvaekst**: Startvaekst, Startvaekst Front
- P-enhedsløsningen**: P-enhedsløsningen Robot, P-enhedsløsningen Front, P-enhedsløsningen Servere
- VR-editor**: VR-editor, VR-editor - Robot
- HVL-reg (Hvidvask)**: Hvidvask - Robot, HVL-reg (Hvidvask) - Front, Hvidvask servere
- MobilReg**: MobilReg, MobilReg - Front, MobilReg - Sag, MobilReg - Servere
- CVR Online 3.0**: CVR Online 3.0, CVR Online 3.0 Sag, CVR Online 3.0 Front, CVR Online 3.0 Servere
- Betalingsbilledet/sagsbehandlermodul**: Betalingsbilledet Robot, Betalingsbilledet Front
- ESDH-Public 360**: Public360 Servere
- Enhedsregistreringen (ER2)**: START frivillig forening - Robot, /Endre Virksomhed (ER2) - Robot
- Service Attester**: Service Attester - Robot, Service Attester - Front
- Revireg**: Revireg, Revireg - Robot, Revireg Front
- Start virksomhed**: Start virksomhed (Webreg) - servere
- CRM**: CRM Kontaktformular Robot, CRM Login
- REMA**: REMA Robot, REMA Front
- Erhvervsstyrelsen.dk**: Erhvervsstyrelsen Front, Regnskab 2.0 link

You can click on the systems

This will open a list of transactions in that system



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<ul style="list-style-type: none"> <li>Virk</li> <li>NEMLOG-IN Robot</li> <li>Virk Robot</li> <li>Virk Front</li> <li>Myndigheder</li> <li>virksomhed Erduoppe</li> </ul>	<ul style="list-style-type: none"> <li>ErDuOppe Tests</li> <li>ER2 Start Virksomhed</li> <li>ER2 /Andre Virksomhed</li> <li>Switchboard</li> <li>Communication Manager</li> <li>ErDuOppe - Servere</li> </ul>	<ul style="list-style-type: none"> <li>Prodsys</li> <li>Prodsys Robot</li> <li>Prodsys Front</li> <li>Prodsys Backend</li> <li>Prodsys DB Servere</li> <li>Prodsys Servere</li> </ul>	<ul style="list-style-type: none"> <li>CVR.dk</li> <li>CVR.dk Robot</li> <li>CVR.dk Sogning</li> <li>CVR.dk Login</li> <li>CVR.dk Front</li> <li>CVR P2</li> <li>CVR.dk Servers</li> </ul>	<ul style="list-style-type: none"> <li>RUT</li> <li>RUT Front</li> <li>RUT Login</li> <li><b>RUT Servers</b></li> <li>RUT ErDuOppe</li> </ul>	<ul style="list-style-type: none"> <li>DIA</li> <li>ATP - Start via DIA</li> <li>Arbejdssulykke - Start via DIA</li> <li>Feriekonto - Start via DIA</li> <li>Selskabsblanketten - Start via DIA</li> </ul>	<ul style="list-style-type: none"> <li>Branchekodevælger</li> <li>Branchekode Robot</li> <li>Branchekode Sogning</li> <li>Branchekode Front</li> </ul>
<ul style="list-style-type: none"> <li>Regnskab 2.0</li> <li>Regnskab 2.0 Robot</li> <li>Regnskab 2.0 - Front</li> <li>Regnskab 20 ErDuOppe Sys-1</li> <li>Regnskab 20 ErDuOppe Sys-2</li> <li>Regnskab 20 Servere</li> </ul>	<ul style="list-style-type: none"> <li>Næringsbasen</li> <li>Næringsbasen Robot</li> <li>Næringsbasen Front</li> <li>Prøvesystem Robot</li> <li>Næringsbasen Prøvesystem</li> <li>CVR P2</li> <li>Næringsbasen DB Server</li> <li>Næringsbasen Servere</li> </ul>	<ul style="list-style-type: none"> <li>SØS/E-Reg</li> <li>SØS/E-Reg Robot</li> <li>SØS/E-Reg Services</li> <li>SØS Alternativ</li> <li>SØS/E-Reg Front</li> <li>SØS/E-Reg Back</li> <li>WR E-Reg (MQ)</li> <li>SØS DB Servere</li> <li>SØS/E-Reg Servere</li> </ul>	<ul style="list-style-type: none"> <li>WebReg</li> <li>WebReg Front</li> <li>Webreg Proxy Front</li> <li>Webreg - Offentlige selskaber</li> <li>WR DigitalSignatur</li> <li>WR Status</li> <li>WR /Endring</li> <li>WR Stiftelse</li> <li>WR Service</li> </ul>	<ul style="list-style-type: none"> <li>ESDH-Documentum</li> <li>ESDH1 Robot</li> <li>ESDH Front</li> <li>ESDH Webtop - Robot</li> <li>ESDH Services</li> <li>ESDH Webserver</li> <li>ESDH1 DB Server</li> <li>ESDH Front Servere</li> <li>ESDH Backend Servere</li> </ul>	<ul style="list-style-type: none"> <li>CPR.dk</li> <li>CPR Front</li> <li>CPR - Servere</li> </ul>	<ul style="list-style-type: none"> <li>Startvaekst</li> <li>Startvaekst Front</li> </ul>
<ul style="list-style-type: none"> <li>P-enhedsløsningen</li> <li>P-enhedsløsningen Robot</li> <li>P-enhedsløsningen Front</li> <li>P-enhedsløsningen Servere</li> </ul>	<ul style="list-style-type: none"> <li>VR-editor</li> <li>VR-editor - Robot</li> </ul>	<ul style="list-style-type: none"> <li>HVL-reg (Hvidvask)</li> <li>Hvidvask - Robot</li> <li>HVL-reg (Hvidvask) - Front</li> <li>Hvidvask servere</li> </ul>	<ul style="list-style-type: none"> <li>MobilReg</li> <li>MobilReg - Front</li> <li>MobilReg - Sag</li> <li>MobilReg - Servere</li> </ul>	<ul style="list-style-type: none"> <li>CVR Online 3.0</li> <li>CVR Online 3.0 Sag</li> <li>CVR Online 3.0 Front</li> <li>CVR Online 3.0 Servere</li> </ul>	<ul style="list-style-type: none"> <li>Betalingsbilledet/sagsbehandlermodul</li> <li>Betalingsbilledet Robot</li> <li>Betalingsbilledet Front</li> </ul>	<ul style="list-style-type: none"> <li>ESDH-Public 360</li> <li>Public360 Servere</li> </ul>
<ul style="list-style-type: none"> <li>Enhedsregistreringen (ER2)</li> <li>START frivillig forening - Robot</li> <li>/Andre Virksomhed (ER2) - Robot</li> </ul>	<ul style="list-style-type: none"> <li>Service Attester</li> <li>Service Attester - Robot</li> <li>Service Attester - Front</li> </ul>	<ul style="list-style-type: none"> <li>Revireg</li> <li>Revireg - Robot</li> <li>Revireg Front</li> </ul>	<ul style="list-style-type: none"> <li>Start virksomhed</li> <li>Start virksomhed (Webreg) - servere</li> </ul>	<ul style="list-style-type: none"> <li>CRM</li> <li>CRM Kontaktformular Robot</li> <li>CRM Login</li> </ul>	<ul style="list-style-type: none"> <li>REMA</li> <li>REMA Robot</li> <li>REMA Front</li> </ul>	<ul style="list-style-type: none"> <li>Erhvervsstyrelsen.dk</li> <li>Erhvervsstyrelsen Front</li> <li>Regnskab 2.0 link</li> </ul>

This is a transaction

This system holds 1 domain with 3 transactions

Transaction

## 1•VIEW Dashboard for A&D Portal

[Live](#) [History](#) [Summary](#)

Time: 2016-01-23 10:41:34 Last Change: 2 hours, 8 minutes ago

#	Transaction	Availability	Thresholds	Records	Executions	Avg.	Std.dev	Min.	Max.	SLA	Graph	
1	A&D Portal /aogdportal/appmanager/skat/adNTSE	100,00 %	100,00 %	10	14	1.575 ms	973 ms	229 ms	2.898 ms	SLA	4Hrs	24Hrs
2	A&D Portal /aogdportal/appmanager/skat/adTSB	100,00 %	100,00 %	10	24	10.943 ms	5.788 ms	235 ms	29.000 ms	SLA	4Hrs	24Hrs
3	A&D Portal /isn-heartbeat/heartbeat	100,00 %	100,00 %	10	10	25 ms	1 ms	23 ms	28 ms	SLA	4Hrs	24Hrs
				TOTAL	30	5.936 ms	6.511 ms	23 ms	29.000 ms		4Hrs	24Hrs



Click here to get information about this transaction

The latest data and what to do in case of problems

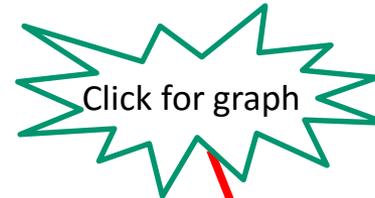
**1•VIEW Dashboard for A&D Portal** [Live](#) [History](#) [Summary](#)

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3	A&D Portal /isn-heartbeat/heartbeat	100,00 %	100,00 %	10	10	25 ms	1 ms	23 ms	28 ms	SLA	4Hrs	24Hrs
				<b>TOTAL</b>	<b>30</b>	<b>48</b>	<b>5.936 ms</b>	<b>6.511 ms</b>	<b>23 ms</b>	<b>29.000 ms</b>	<b>4Hrs</b>	<b>24Hrs</b>

Transaction info

The latest data and what to do in case of problems



Green = OK

Info about this transaction. Here you may link to your Wiki system

### 1•VIEW Transaction Info

**Basic Info**

Name	/KCAPXXp/getConfiguration.asp
Domain	Captia search
Discovered At	2016-01-18 22:48:40 (4 days ago)
Calculation Strategy	Best (Max.: 10 data records within 20 minutes)

**Information**

There is no information for this transaction.  
*Edited by system 4 days ago.*

**Last Active Data Sources**

Source	Extender	Type	Last Activity
LogReader@ONEVIEW ESDH WEB01	ONEVIEW	OneViewLogReader	4 minutes ago
LogReader@ONEVIEW ESDH WEB02	ONEVIEW	OneViewLogReader	6 minutes ago
LogReader@ONEVIEW ESDH WEB03	ONEVIEW	OneViewLogReader	7 minutes ago
LogReader@ONEVIEW ESDH WEB04	ONEVIEW	OneViewLogReader	5 hours, 29 minutes ago

**Most recent data**

Time	Status	Executions	Min. Response Time	Avg. Response Time	Max. Response Time	Availability	Message	Details
11:57	OK	1	172 ms	172 ms	172 ms	100,0%		...
11:55	OK	6	91 ms	122 ms	200 ms	100,0%		...
11:54	OK	17	81 ms	206 ms	904 ms	100,0%		...
11:38	OK	3	85 ms	95 ms	111 ms	100,0%		...

**Dashboard Status**

The least severe status of 4 data records is OK.  
4 of 4 records are OK.  
*Changed 43 minutes ago.*

**Actions**

There are no actions for this transaction.  
*Edited by system 4 days ago.*

**Thresholds**

Data sources. Data for each transaction may come from several sources

The latest data

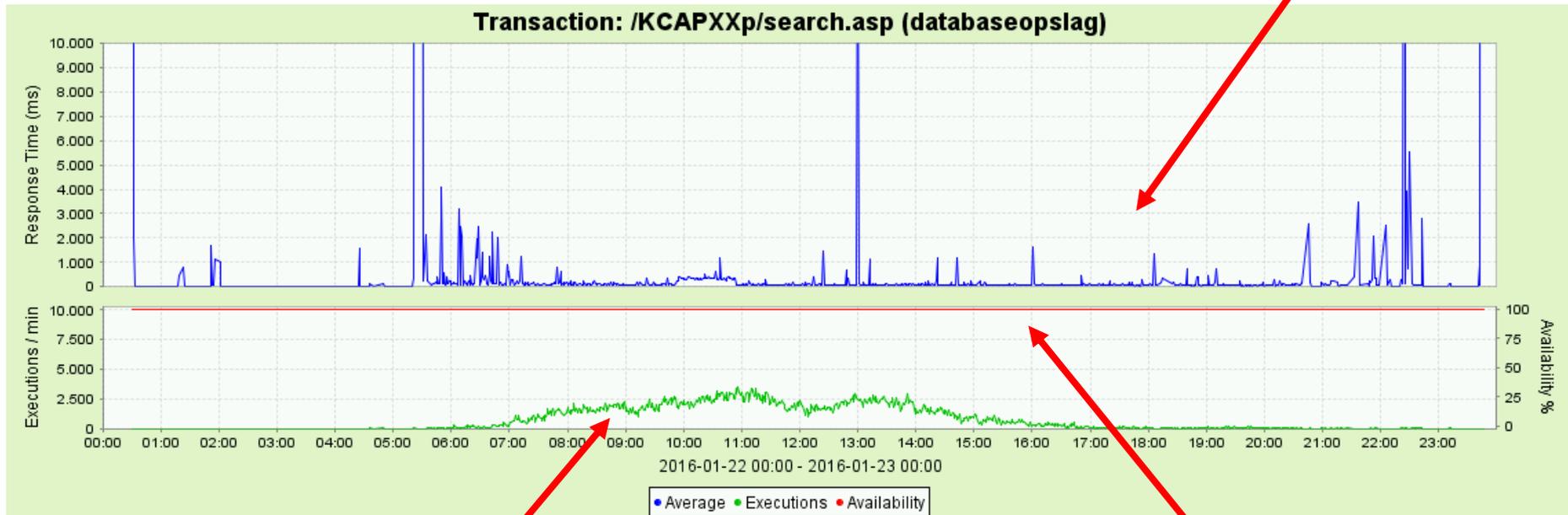
Thresholds set on the transaction are listed here

Info about what to do in case of problems

A 24 hour graph

This is the average response time in each minute during 24 hours

Average Response time (blue)  
In this example below 1 second  
most of the time



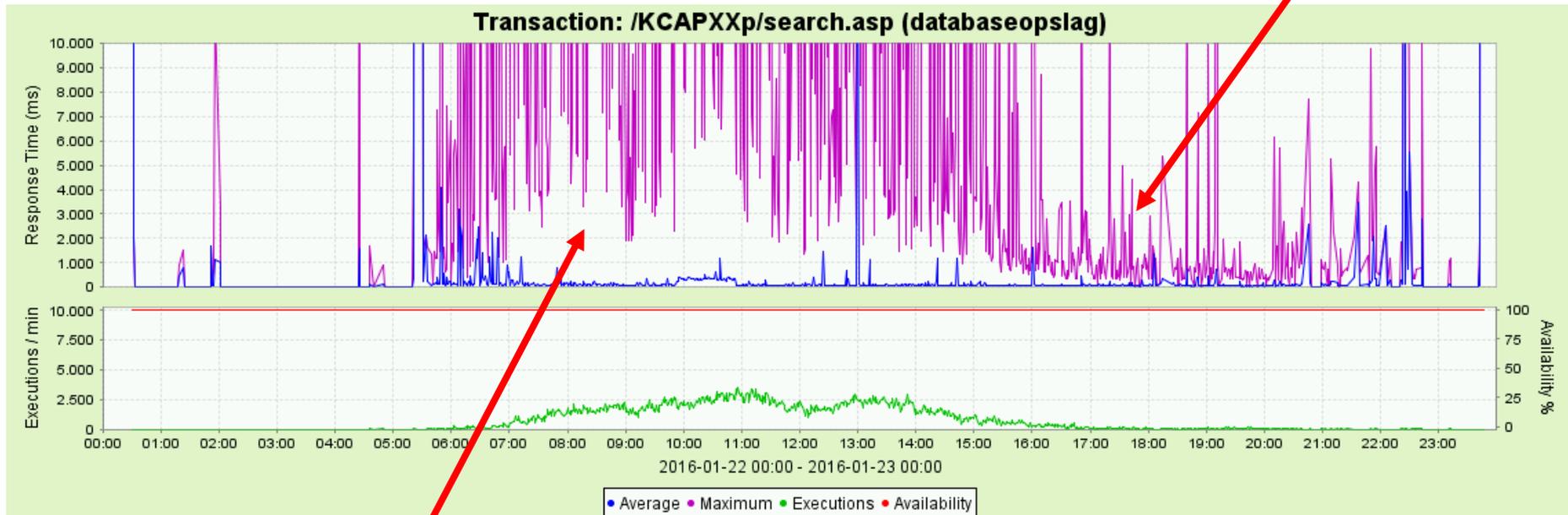
Transactions pr minut (green). In this example about 2000 trasactions each minute in peak hour

Availability (red). In this example 100% each minute during 24 hours

Same 24 hour graph but now with the maximum response time added

Use this view if you want to tune for better response time

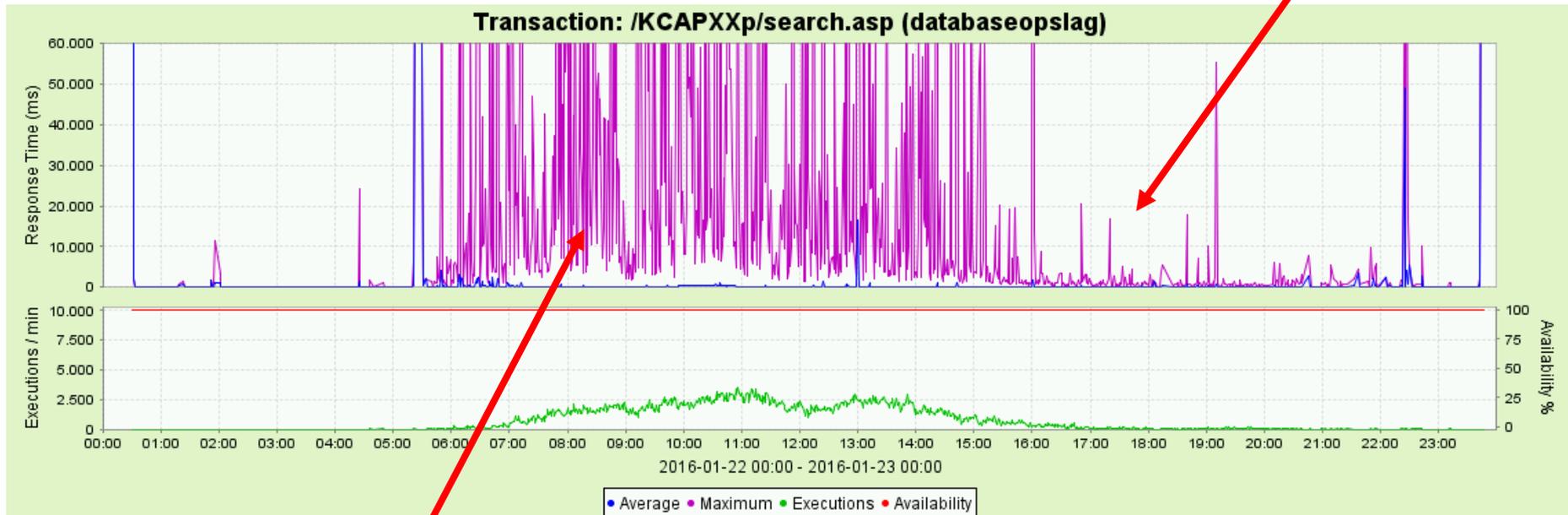
Average Response time (blue)  
In this example below 1 second  
most of the time



Maximum response time (magenta)  
In this example above 10 seconds most  
of the time

Same graph but now the maximum response time is 60 seconds

Average Response time (blue)  
It looks OK but remember to  
check maximum response time



It turns out that the maximum response time (magenta) is more than 60 seconds several minutes that day